

Name: _____

Unit 1.1 Quiz

The Need to Control Disputes

Multiple Choice

1. Which statement is true?
 - a. Most rude encounters lead to a dispute
 - b. Most disputes are small
 - c. Most disputes escalate further
 - d. Most disputes eventually lead to criminal acts

2. Use of swear words contributes to disputes...
 - a. Always
 - b. Most of the time
 - c. When used in a risky context
 - d. When used among friends

3. Workplace aggression is most experienced by workers ...
 - a. Who deal directly with the public
 - b. In desk jobs
 - c. In managerial jobs
 - d. In manufacturing jobs

4. A common example of a neighborhood dispute would cover...
 - a. Politics
 - b. Sexual orientation
 - c. Street lamps
 - d. Barking dogs

Short Answer

5. Some property crimes result from disputes. Give an example of how that can happen.


































































6. Give an example of a dispute that does not escalate.

Unit 1.1 Quiz








1. B
2. C
3. A
4. D
5. A merchant chases the local boys away from the front of the store. They retaliate by breaking his store window later that night.
6. A bar patron knocks over a drink, but the bartender cleans it up and replaces it.

List of Files

Quizzes-AB

 Open Notebook	 4.1 Quiz	 6.4 Quiz
 1.1 Answers	 4.2 Answers	 7.1 Answers
 1.1 Quiz	 4.2 Quiz	 7.1 Quiz
 1.2 Answers	 4.3 Answers	 7.2 Answers
 1.2 Quiz	 4.3 Quiz	 7.2 Quiz
 1.3 Answers	 4.4 Answers	
 1.3 Quiz	 4.4 Quiz	
 1.4 Answers	 4.5 Answers	
 1.4 Quiz	 4.5 Quiz	
 2.1 Answers	 5.1 Answers	
 2.1 Quiz	 5.1 Quiz	
 2.2 Answers	 5.2 Answers	
 2.2 Quiz	 5.2 Quiz	
 2.3 Answers	 5.3 Answers	
 2.3 Quiz	 5.3 Quiz	
 2.4 Answers	 5.4 Answers	
 2.4 Quiz	 5.4 Quiz	
 3.1 Answers	 5.5 Answers	
 3.1 Quiz	 5.5 Quiz	
 3.2 Answers	 5.6 Answers	
 3.2 Quiz	 5.6 Quiz	
 3.3 Answers	 5.7 Answers	
 3.3 Quiz	 5.7 Quiz	
 3.4 Answers	 6.1 Answers	
 3.4 Quiz	 6.1 Quiz	
 3.5 Answers	 6.2 Answers	
 3.5 Quiz	 6.2 Quiz	
 3.6 Answers	 6.3 Answers	
 3.6 Quiz	 6.3 Quiz	
 4.1 Answers	 6.4 Answers	

Tests-AB

 Open Notebook
 Test 1 - Parts 1&2
 Test 1 Answers
 Test 2 - Parts 3&4
 Test 2 Answers
 Test 3 - Parts 5-7
 Test 3 Answers